

Japan Market Statistics Update

2019 December Edition

HAWAI'I TOURISM

J A P A N ハワイ州観光局



Contents Update Main Page

- Market Overview
- Japan Market Conditions
- Japan Inbound Market Data
- Japan Outbound Market Data
- Japan Visitor to Hawaii Data
- <u>Hawaii Inbound Market Data by air</u>
- Japan Hawaii Direct Route Airlift Data

- Japan Hawaii Direct Route Data: By Airport



Market Overview

Market Conditions		
FX Rate	2019 December	109.18 JPY / USD
<u>Unemployment</u>	2019 December	2.2%
Fuel Surcharge	2020 February	¥ 12,000

Japan Travel Market					
Inbound	2019 December	2.53 mil	2019 YTD	31.88 mil	
<u>Outbound</u>	2019 December	1.71 mil	2019 YTD	20.08 mil	

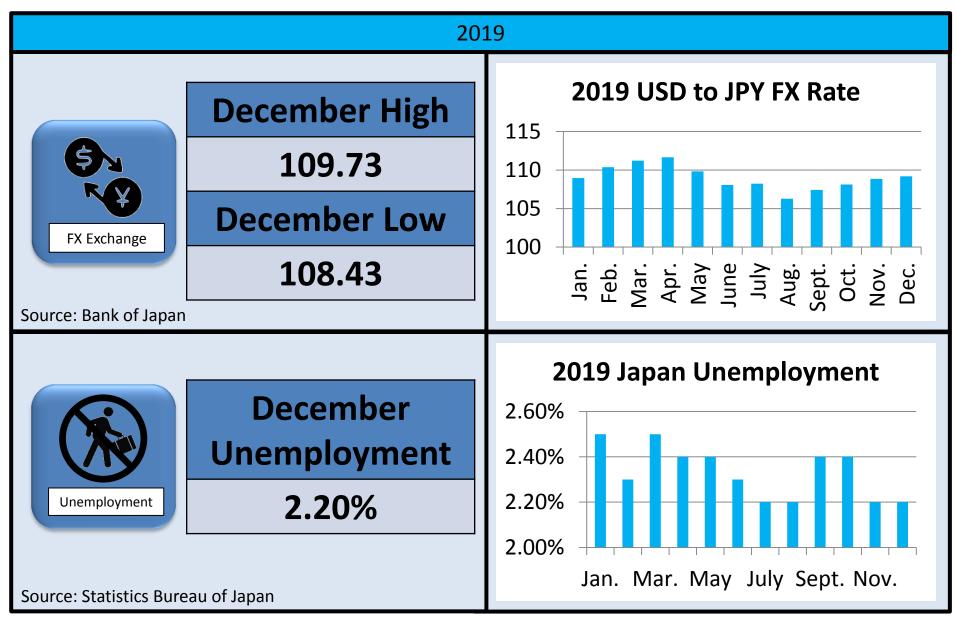
Hawaii Travel Market (Japan)					
<u>Arrivals</u>	2019 December	136,998	2019 YTD	1,545,806	
<u>Spending</u>	2019 December	\$210.1 mil	2019 YTD	\$2,187.2 mil	



Return to main page

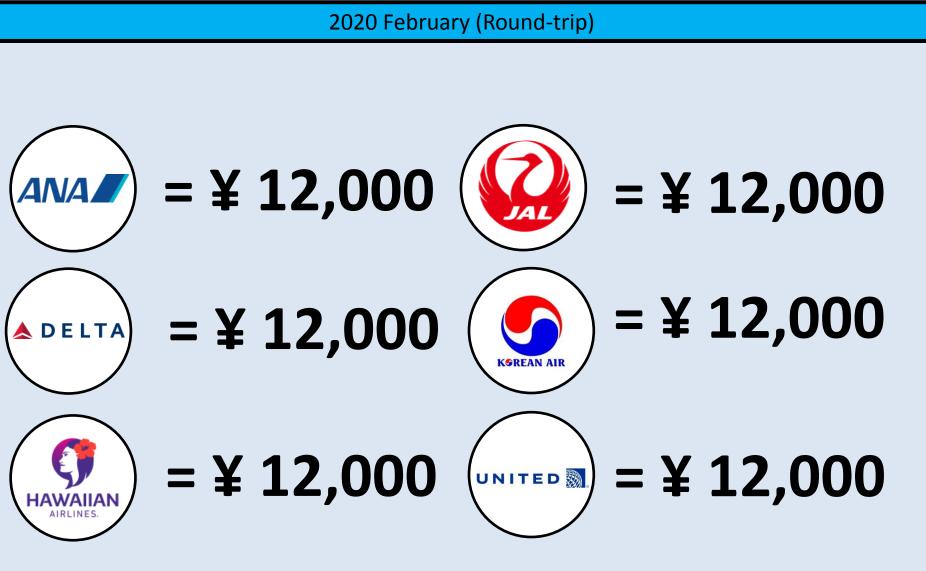
JAPAN MARKET CONDITIONS

Japan Market Conditions: Economy



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Japan Market Conditions: FSC



Source: Various Official Airline Websites

WAI'I TOURISM



Return to main page

JAPAN INBOUND MARKET DATA

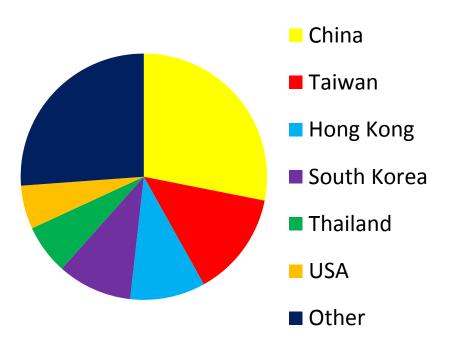


Japan Inbound Travel - Count

(2019 December)

	December 2019	December 2018	% Change
Total Japan Inbound	2,526,400	2,631,776	↓ -4.0%
China	710,200	599,086	1 8.5%
Taiwan	348,300	335,790	1 3.7%
Hong Kong	249,600	209,454	19.2%
South Korea	248,000	681,566	↓ -63.6%
Thailand	164,900	128,304	1 28.5%
USA	144,500	126,850	1 3.9%

Japan Inbound Travel December 2019



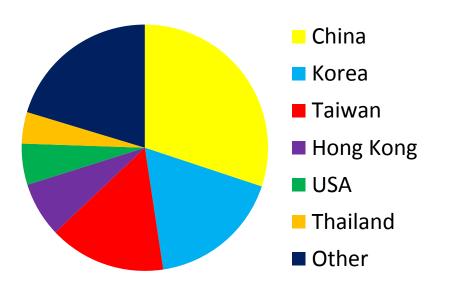


Japan Inbound Travel - Count

(2019 December YTD)

	2019 YTD	2018 YTD	% Change
Total Japan Inbound	31,882,088	31,191,856	1 2.2%
China	9,594,309	8,380,034	14.5%
South Korea	5,584,596	7,538,952	↓ -25.9%
Taiwan	4,890,631	4,757,258	1 2.8%
Hong Kong	2,290,748	2,207,804	1 3.8%
USA	1,723,870	1,526,407	1 2.9%
Thailand	1,318,976	1,132,160	1 6.5%

Japan Inbound Travel 2019



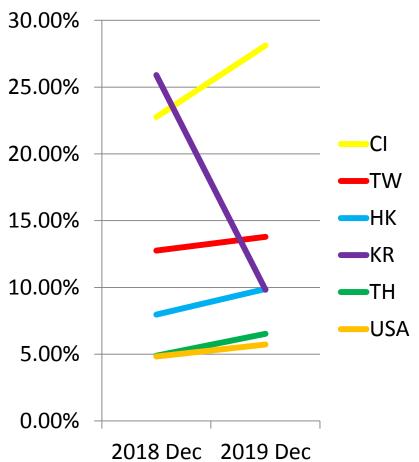
Source: Japan Tourism Marketing Co.



Japan Inbound Travel – Market Share

(2019 December)

	2019 December Market Share	2018 December Market Share	Market Share Change
Total Japan Inbound			
China	28.11%	22.76%	1 5.3%
Taiwan	13.79%	12.76%	1 .0%
Hong Kong	9.88%	7.96%	1 .9%
South Korea	9.82%	25.90%	- 16.1%
Thailand	6.53%	4.88%	1.7%
USA	5.72%	4.82%	→ 0.9%

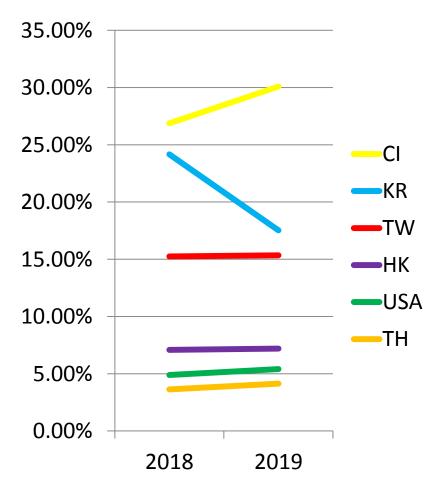




Japan Inbound Travel – Market Share

(2019 December YTD)

	2019 YTD Market Share	2018 YTD Market Share	Market Share Change
Total Japan Inbound			
China	30.09%	26.87%	1 3.2%
South Korea	17.52%	24.17%	-6.7%
Taiwan	15.34%	15.25%	⇒ 0.1%
Hong Kong	7.19%	7.08%	⇒ 0.1%
USA	5.41%	4.89%	→ 0.5%
Thailand	4.14%	3.63%	→ 0.5%





Return to main page

JAPAN OUTBOUND MARKET DATA

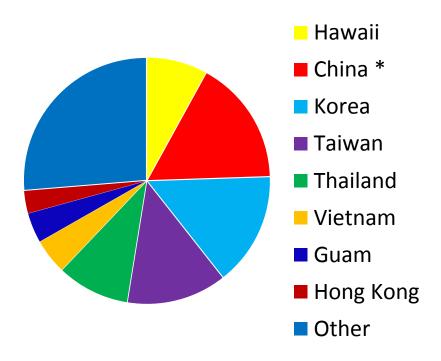


Japan Outbound Travel - Count

(2019 December)

	December 2019	December 2018	% Change
Total Japan Outbound	1,712,300	1,629,350	1 5.1%
Hawaii	136,998	127,620	1 7.3%
Korea	255,356	258,521	↓ -1.2%
Taiwan	225,350	200,098	1 2.6%
Thailand	163,609	153,989	1 6.2%
Vietnam	79,737	70,711	12.8%
Guam	67,794	62,037	1 9.3%
Hong Kong	51,033	126,195	↓ -59.6%

Japan Outbound Travel 2019 December



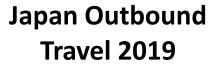
Note*: Data for China is an estimate and has not been officially released Source: Japan Tourism Marketing Co.

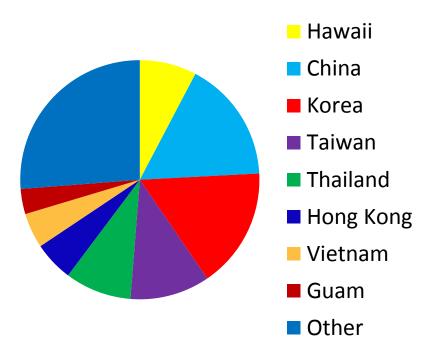


Japan Outbound Travel - Count

(2019 December YTD)

	2019 YTD	2018 YTD	% Change
Total Japan Outbound	20,080,648	18,954,031	1 5.9%
Hawaii	1,545,806	1,489,778	1 3.8%
Korea	3,271,706	2,948,527	1 1.0%
Taiwan	2,167,952	1,969,151	10.1%
Thailand	1,805,888	1,656,078	1 9.0%
Hong Kong	1,078,836	1,287,773	↓ -16.2%
Vietnam	951,962	826,674	1 5.2%
Guam	684,802	563,386	1 21.6%



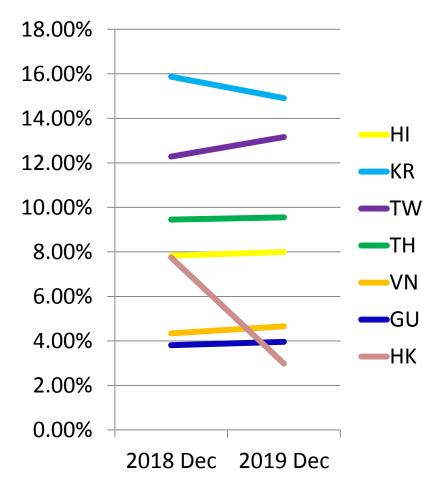


Note*: Data for China is an estimate and has not been officially released Source: Japan Tourism Marketing Co.

Japan Outbound Travel – Market Share

(2019 December)

	December 2019 Market Share	December 2018 Market Share	Market Share Change
Total Japan Outbound			
Hawaii	8.00%	7.83%	⇒ 0.2%
Korea	14.91%	15.87%	↓ -1.0%
Taiwan	13.16%	12.28%	⇒ 0.9%
Thailand	9.55%	9.45%	⇒ 0.1%
Vietnam	4.66%	4.34%	⇒ 0.3%
Guam	3.96%	3.81%	→ 0.2%
Hong Kong	2.98%	7.75%	↓ -4.8%

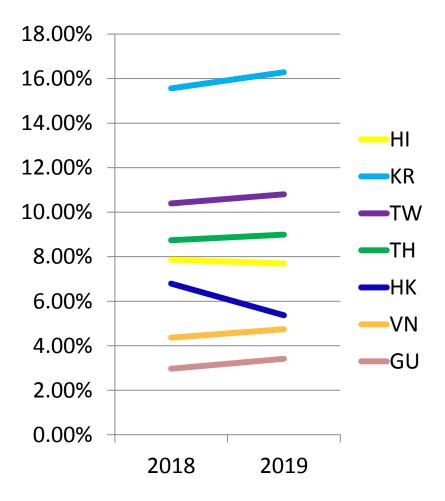


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Japan Outbound Travel – Market Share

(2019 December YTD)

	2019 YTD Market Share	2018 YTD Market Share	Market Share Change
Total Japan Outbound			
Hawaii	7.70%	7.86%	<mark>↓</mark> -0.2%
Korea	16.29%	15.56%	→ 0.7%
Taiwan	10.80%	10.39%	→ 0.4%
Thailand	8.99%	8.74%	⇒ 0.3%
Hong Kong	5.37%	6.79%	↓ -1.4%
Vietnam	4.74%	4.36%	→ 0.4%
Guam	3.41%	2.97%	⇒ 0.4%



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Return to main page

JAPAN VISITOR TO HAWAII DATA



Japan Visitors to Hawaii

(2019 December YTD)

2019 December

Japanese Visitor Statistics	December 2019	2018		Δ 2018
Visitor Arrivals	136,998	127,620	疗	7.3%
Visitor Spending (\$mil.)	210.1	185.5	倉	13.2%
Daily Spend (\$pppd)	258.2	243.2	疗	6.2%
Airlift (scheduled seats)	173,443	174,294	₽	-0.5%

Japanese Visitor Statistics	2019	2018	Δ 2018
Visitor Arrivals	1,545,806	1,489,778	1 3.8%
Visitor Spending (\$mil.)	2,187.2	2,144.7	1 2.0%
Daily Spend (\$pppd)	239.8	241.2	-0.6%
Airlift (scheduled seats)	1,999,204	2,042,595	↓ -2.1%

2019 YTD

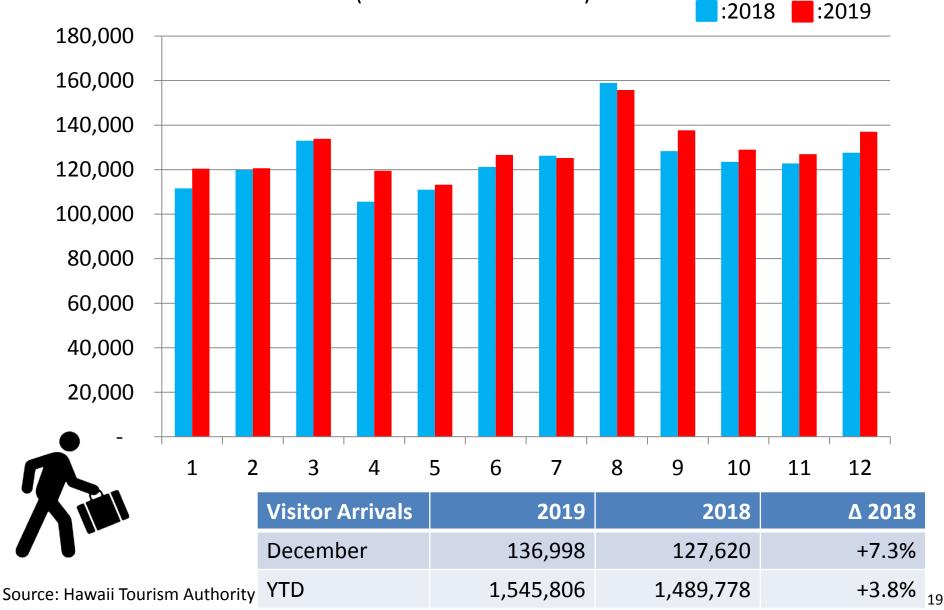
Island Distribution	December 2019	2018		Δ 2018	Island Distribution	2019	2018		Δ 2018
Oahu	129,338	121,220	倉	6.7%	Oahu	1,462,696	1,399,307	↑	4.5%
Maui	2,870	3,431	₽	-16.3%	Maui	45,935	48,450	Ţ	-5.2%
Molokai	276	34	ᡗ	714.3%	Molokai	1,926	1,200	ᡗ	60.5%
Lanai	292	102	ᡗ	185.7%	Lanai	2,276	1,763	疗	29.1%
Kauai	1,923	1,711	倉	12.4%	Kauai	24,915	24,806	⇒	0.4%
Hawaii Island	17,011	12,963	疗	31.2%	Hawaii Island	168,640	176,499	₽	-4.5%

Source: Hawaii Tourism Authority

Japan Visitors to Hawaii: Arrivals

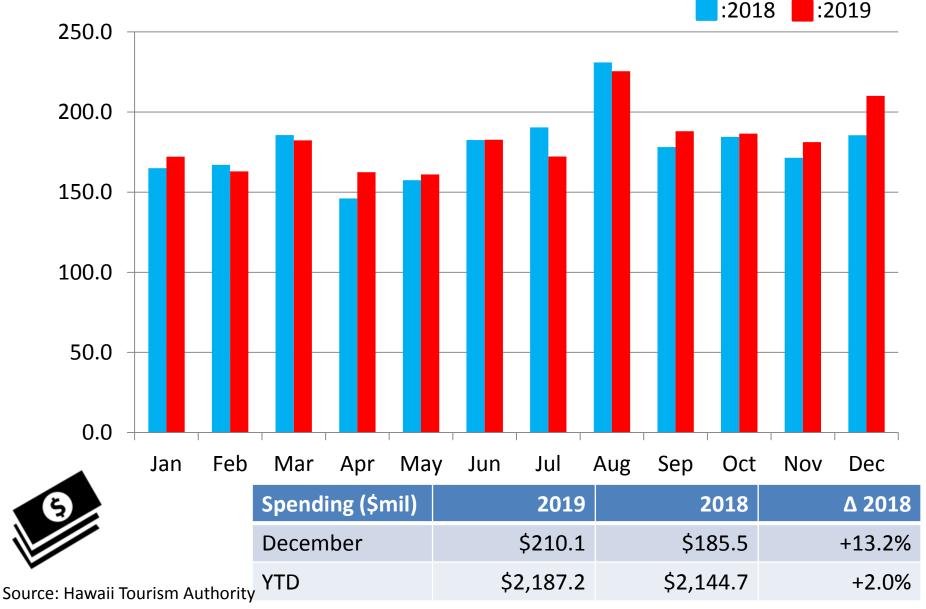
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(2019 December YTD)



Japan Visitors to Hawaii: Spending (\$mil)

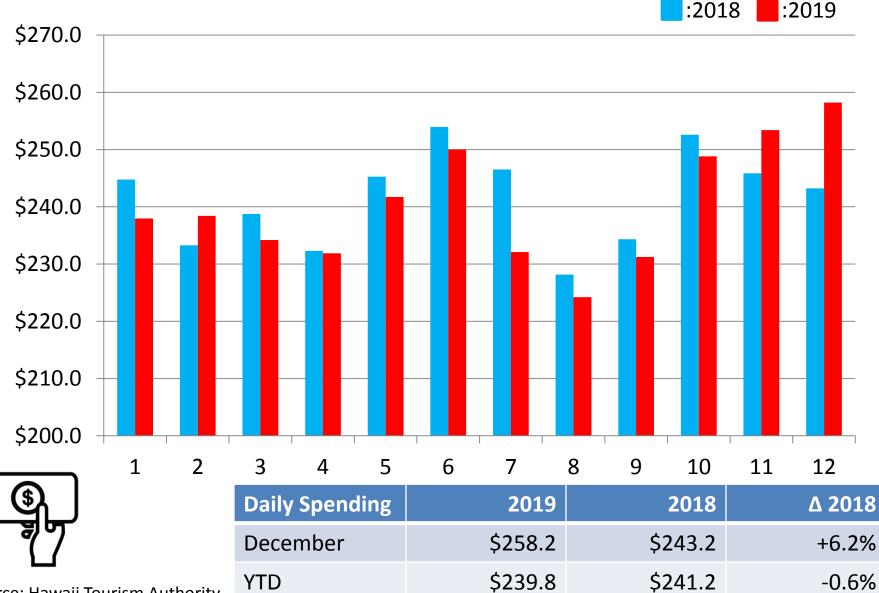
(2019 December YTD)



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Japan Visitors to Hawaii: Daily Spending

(2019 December YTD)



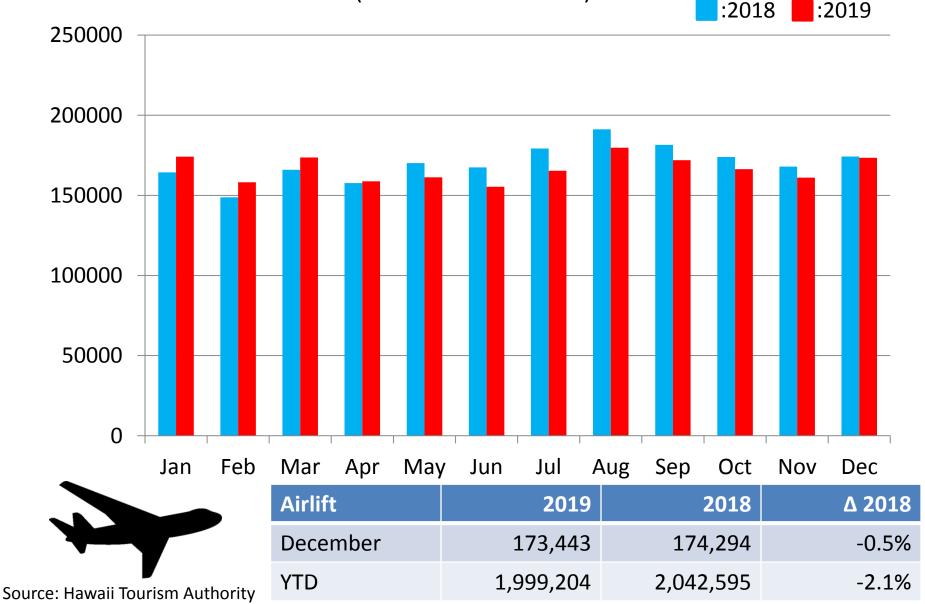
Source: Hawaii Tourism Authority

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Japan Visitors to Hawaii: Airlift

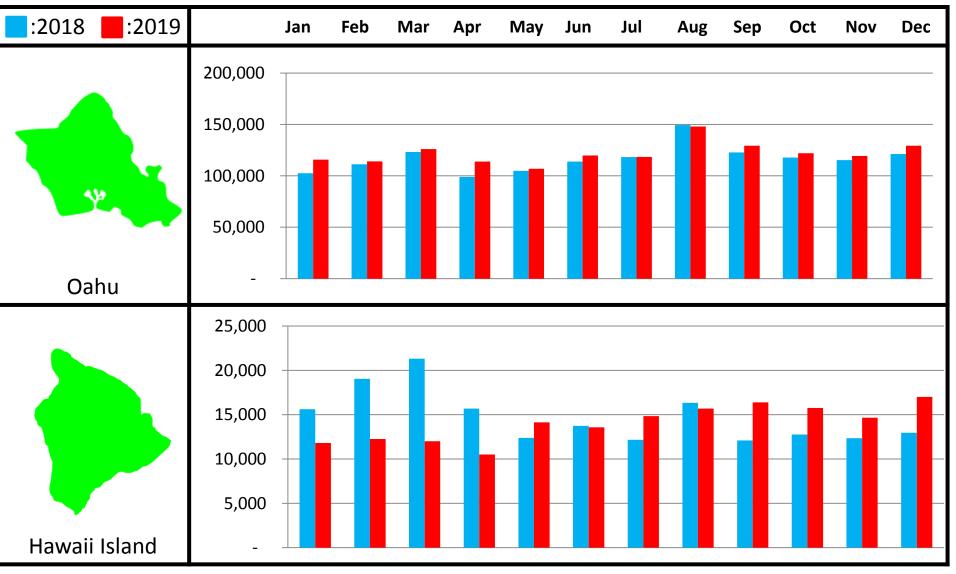
(2019 December YTD)





Japan Visitors Island Breakdown

(2019 December YTD)

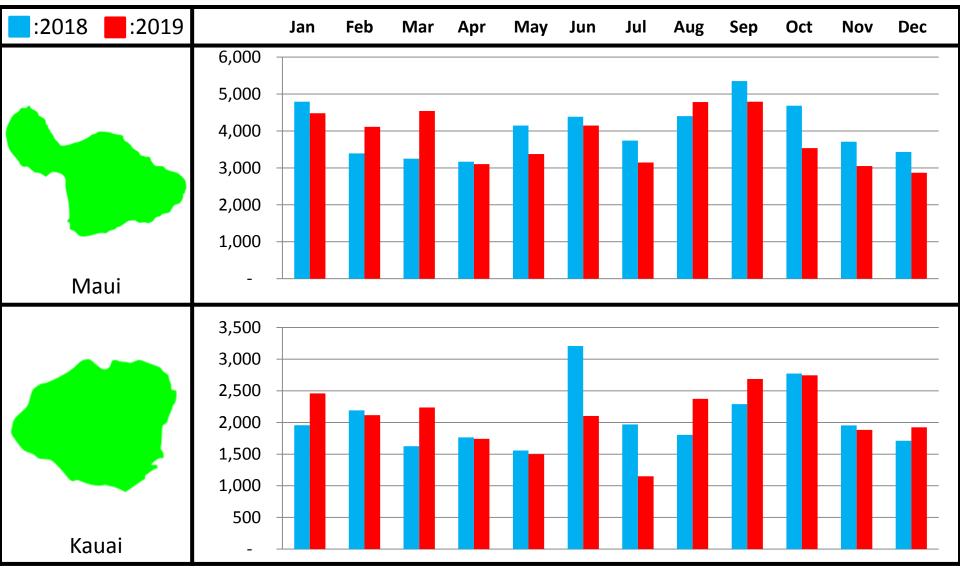


Source: Hawaii Tourism Authority

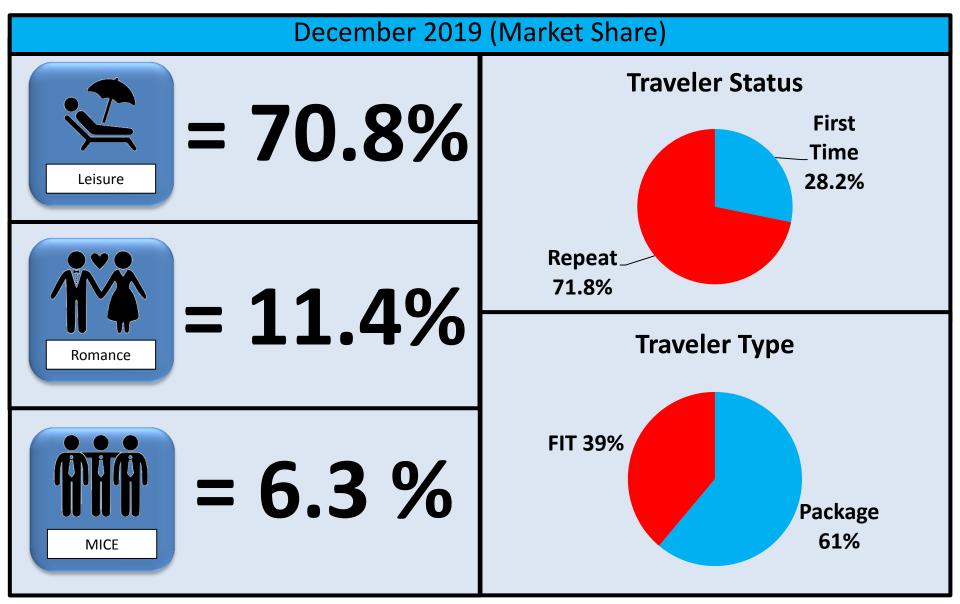


Japan Visitors Island Breakdown

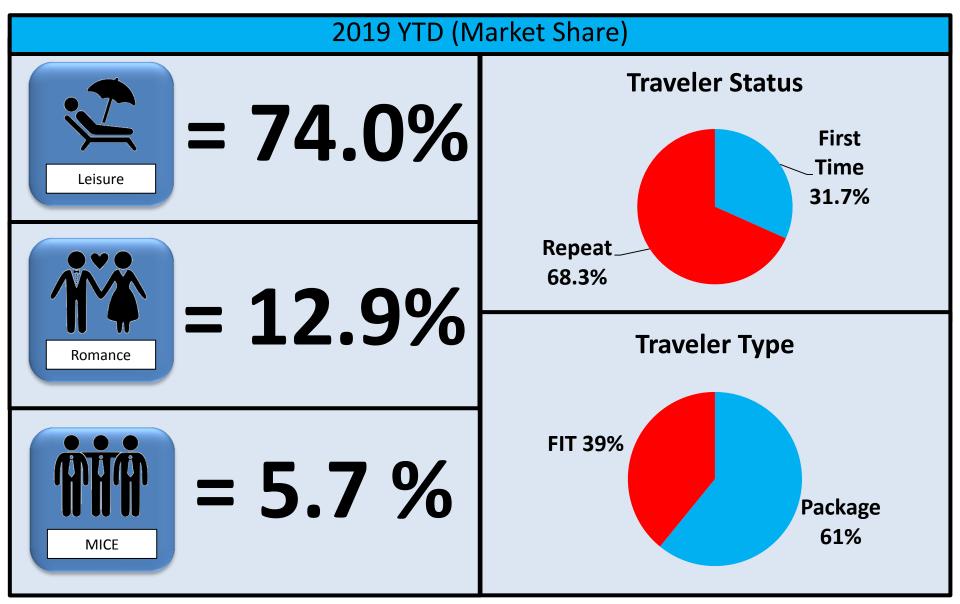
(2019 December YTD)



Source: Hawaii Tourism Authority



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December 2019					
Travel Reason	2019	2018	%Δ		
Honeymoon/Get Married	15,658	15,411	+1.6%		
Pleasure/Vacation	97,062	89,209	+8.8%		
MICE	8,683	4,341	+100.0%		
Travel Status	2019	2018	%Δ		
First Time Traveler	28.2%	29.8%	-1.6%		
Repeat Traveler	71.8%	70.2%	+1.6%		
Travel Type	2019	2018	%Δ		
Package Trip	80,595	70,543	+14.2%		
True Independent	51,308	52,100	-1.5%		

Source: Hawaii Tourism Authority



2019 YTD					
Travel Reason	2019	2018	%Δ		
Honeymoon/Get Married	199,363	192,293	+3.7%		
Pleasure/Vacation	1,143,135	1,063,333	+7.5%		
MICE	87,687	96,102	-8.8%		
Travel Status	2019	2018	%Δ		
First Time Traveler	31.7%	33.1%	-1.3%		
Repeat Traveler	68.3%	66.9%	+1.3%		
Turnel Turne	2010	2010	0/ A		
Travel Type	2019	2018	%Δ		
Package Trip	905,576	837,524	+8.1%		
True Independent	582,079	591,168	-1.5%		

Source: Hawaii Tourism Authority



Return to main page

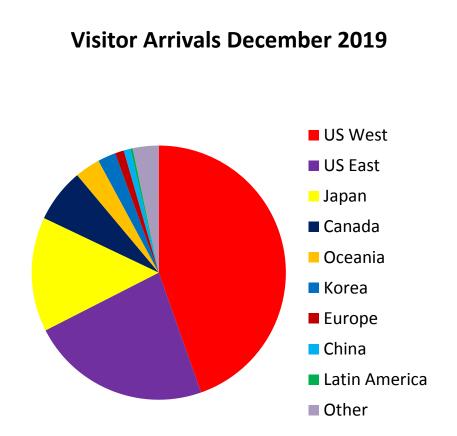
HAWAII INBOUND MARKET DATA BY AIR



Hawaii Inbound Travel Data by air – count

(2019 December)

	December 2019	December 2018	% Change
Total Hawaii Inbound	942,969	883,453	1 6.7%
US West	419,311	383,367	1 9.4%
US East	215,309	196,692	1 9.5%
Japan	136,998	127,620	1 7.3%
Canada	64,353	69,753	↓ -7.7%
Oceania	30,317	32,785	↓ -7.5%
Korea	21,521	17,890	1 20.3%
Europe	10,694	10,376	1 3.1%
China	8,005	8,187	↓ -2.2%
Latin America	2,751	3,161	↓ -13.0%
Other	30,993	30,609	1.3%



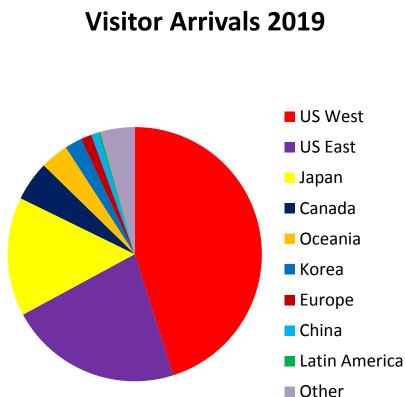
Source: Hawaii Tourism Authority

2019 YTD 2018 YTD % Change Visitor Arr otal Hawaii 10,282,160 9,761,448 1 5.3%

Hawaii Inbound Travel Data by air – count

(2019 December YTD)

Total Hawaii Inbound	10,282,160	9,761,448	1 5.3%
US West	4,614,203	4,203,894	1 9.8%
US East	2,265,012	2,173,458	1 4.2%
Japan	1,545,806	1,489,778	1 3.8%
Canada	535,267	548,702	- 2.4%
Oceania	362,360	415,764	-12.8%
Korea	225,479	228,350	↓ -1.3%
Europe	138,550	144,953	- 4.4%
China	93,703	123,246	-24.0%
Latin America	25,957	27,778	↓ -6.6%
Other	439,756	377,196	1 6.6%

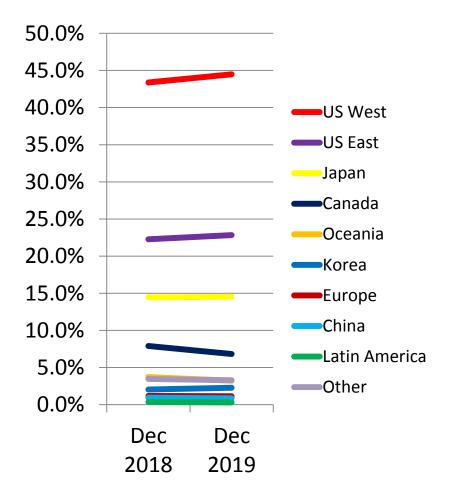


Source: Hawaii Tourism Authority

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Hawaii Inbound Travel Data by air – market share (2019 December)

	2019 Market Share	2018 Market Share	Change Market Share
Total Hawaii Inbound			
US West	44.47%	43.39%	1 .1%
US East	22.83%	22.26%	→ 0.6%
Japan	14.53%	14.45%	⇒ 0.1%
Canada	6.82%	7.90%	↓ -1.1%
Oceania	3.22%	3.71%	- 0.5%
Korea	2.28%	2.03%	→ 0.3%
Europe	1.13%	1.17%	- 0.0%
China	0.85%	0.93%	- 0.1%
Latin America	0.29%	0.36%	- 0.1%
Other	3.29%	3.46%	- 0.2%

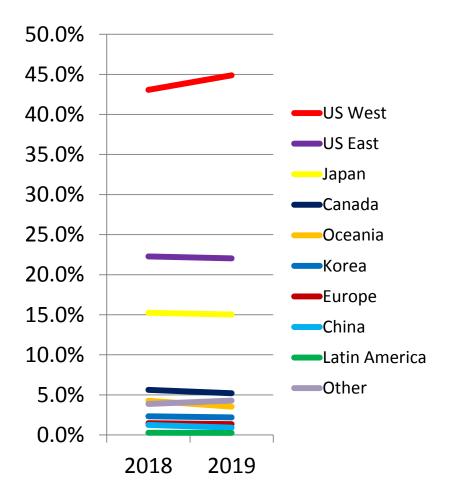


Source: Hawaii Tourism Authority

HAWAI'I TOURISM

Hawaii Inbound Travel Data by air – market share (2019 December YTD)

	2019 Market Share	2018 Market Share	Change Market Share
Total Hawaii Inbound			
US West	44.88%	43.07%	1.8%
US East	22.03%	22.27%	-0.2%
Japan	15.03%	15.26%	↓ -0.2%
Canada	5.21%	5.62%	- 0.4%
Oceania	3.52%	4.26%	- 0.7%
Korea	2.19%	2.34%	↓ -0.1%
Europe	1.35%	1.48%	↓ -0.1%
China	0.91%	1.26%	↓ -0.4%
Latin America	0.25%	0.28%	↓ 0.0%
Other	4.28%	3.86%	→ 0.4%



HAWAI'I TOURISM



Return to main page

JAPAN HAWAII DIRECT ROUTE ENVIRONMENT SUMMARY

**Kona Flight Arrival Numbers Have Been Estimated

Japan Hawaii Scheduled Direct Route Flight Summary

Airline & Flight Number	Route	Schedule	Daily Seats	Weekly Seats
AirAsia X (1)				
D7001	Kansai – Honolulu	Daily	377	2,639
Delta Air Lines (3)				
DL180	Narita – Honolulu	Daily	225	1,575
DL278	Kansai – Honolulu	Daily	225	1,575
DL612	Nagoya – Honolulu	M., Tu., Th., Fr., Su.	225	1,125
Hawaiian Airlines (7)				
HA442	Shin-Chitose – Honolulu	Su., W., F.	278	834
HA450	Kansai – Honolulu	Daily	278	1,946
HA458	Haneda – Honolulu	Daily	278	1,946
HA822	Narita – Honolulu	Daily	278	1,946
HA828	Fukuoka – Honolulu	Su., M., W., Sa.	278	1,112
HA852	Haneda – Kona	Su., W., F.,	278	834
HA856	Haneda – Honolulu	M., Tu., Th., Sa.	278	1,112
Japan Airlines (7)				
JL770	Narita – Kona	Daily	199	1,393
JL780	Narita – Honolulu	Daily	239	1,673
JL782	Narita – Honolulu	Daily	239	1,673
JL784	Narita – Honolulu	Daily	199	1,393
JL786	Narita – Honolulu	Daily	199	1,393
JL792	Kansai – Honolulu	Daily	239	1,673
JL794	Nagoya – Honolulu	Daily	239	1,673
Korean Air (1)				
KE001	Narita – Honolulu	Daily	276	1,932
All Nippon Airways (3)				
NH182	Narita – Honolulu	Daily (Su. Tu. F. with Airbus A380)	264 / 520	2,616
NH184	Narita – Honolulu	Daily	520	3,640
NH186	Haneda – Honolulu	Daily	246	1,722
United Airlines (1)				
UA902	Narita – Honolulu	Daily	269	1,883
Grand Total (23)			6,126 / 6,382	39,308

Source: State of Hawaii Visitor Information Program & Flightaware.com

AWAI'I TOURISM

Airlift Forecast

2020 February to April

Area	2020	2019	%Δ
Japan	513,749	490,554	4.7
Fukuoka	14,456	14,464	-0.1
Nagoya	35,316	35,735	-1.2
Osaka	94,286	124,372	-24.2
Sapporo	10,564	11,954	-11.6
Haneda	104,010	71,378	45.7
Narita	255,117	232,651	9.7

Source: Hawaii Tourism Authority

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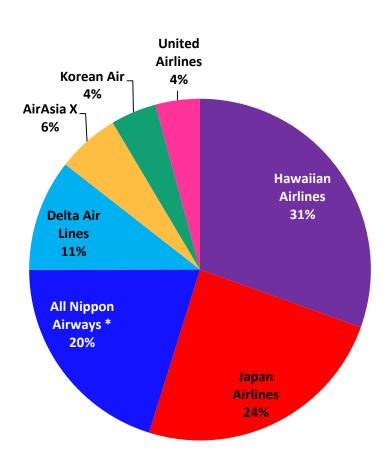
JAPAN ハワイ州観光局

VNITED KOREANAIR MARLINES CONSTRUCTION	n	JAPAN JAPAN ルフィ州東光局		
		Total		
January	2020	2019		%Δ
Flights	664	699	₽	-5.0%
Arrivals	158,673	146,743	↑	8.1%
Capacity	174,286	174,385	\mathbf{M}	-0.1%
Load Factor	91.0%	84.1%	疗	8.2%

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			Total		
	YTD	2019	2018		%Δ
	Flights	7,715	8,236	Ţ	-6.3%
	Arrivals	1,823,498	1,807,066		0.9%
	Capacity	1,997,385	2,040,636	ſ	-2.1%
	Load Factor	91.3%	88.6%		3.1%

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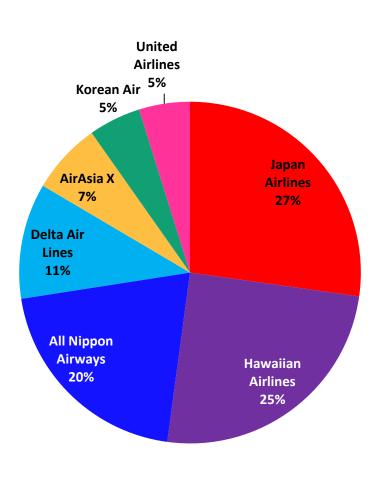
Daily Air Seat Distribution (Airlines) (2020 January)



Airline Carrier	Air Seat Distribution
Hawaiian Airlines	1,946
Japan Airlines	1,553
All Nippon Airways	1,030 / 1,286
Delta Air Lines	675
AirAsia X	377
Korean Air	276
United Airlines	269
Total	6,126 / 6,382

*ANA distribution is based on Airbus A380 values Source: State of Hawaii Visitor Information Program & Flightaware.com

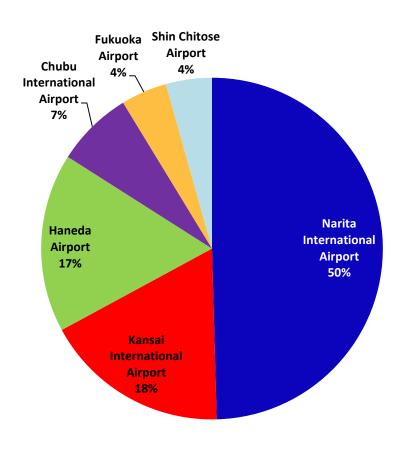
Weekly Air Seat Distribution (Airlines)



Airline Carrier	Air Seat Distribution
Japan Airlines	10,871
Hawaiian Airlines	9,730
All Nippon Airways	7,978
Delta Air Lines	4,275
Air Asia X	2,639
Korean Air	1,932
United Airlines	1,883
Total	39,308

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Daily Air Seat Distribution (Airport) (2020 January)

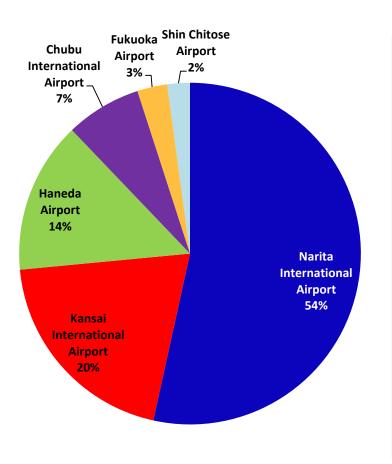


Airport	Air Seat Distribution
Narita International Airport	2,907 / 3,163
Kansai International Airport	1,119
Haneda Airport	1,080
Chubu International Airport	464
Fukuoka Airport	278
Shin Chitose Airport	278
Total	6,126/ 6,382

*Narita distribution is based on Airbus A380 values

Source: State of Hawaii Visitor Information Program & Flightaware.com

Weekly Air Seat Distribution (Airport)



Airport	Air Seat Distribution
Narita International Airport	21,117
Kansai International Airport	7,833
Haneda Airport	5,614
Chubu International Airport	2,798
Fukuoka Airport	1,112
Shin Chitose Airport	834
Total	39,308



JAPAN HAWAII DIRECT ROUTE DATA: BY AIRPORT

Return to main page



Load Factor by Airport Summarized

(2020 January)

	Airport Code	Flights	Arrivals	Capacity	Load Factor
Haneda International Airport	HND	93	23,563	24,862	94.8%
Narita International Airport	NRT	348	85,347	93,308	91.5%
Токуо	HND & NRT	441	108,910	118,170	92.2%
Kansai International Airport	кіх	131	31,522	34,689	90.9%
Chubu Airport	NGO	57	10,532	12,809	82.2%
All Major Ports of Departure	Total	664	158,673	174,286	91.0%

Source: State of Hawaii Visitor Information Program & Flightaware.com



Load Factor by Airport Summarized

(2019 December YTD)

	Airport Code	Flights	Arrivals	Capacity	Load Factor
Haneda International Airport	HND	1,094	274,659	292,452	93.9%
Narita International Airport	NRT	4,066	949,784	1,036,504	91.6%
Токуо	HND & NRT	5,160	1,224,443	1,328,956	92.1%
Kansai International Airport	кіх	1,594	394,488	440,135	89.6%
Chubu Airport	NGO	666	139,259	154,809	90.0%
All Major Ports of Departure	Total	7,715	1,823,498	1,997,385	91.3%

YOY Comparison Breakdown by Airport

(2020 January)

anuary			
	2020	2019	%Δ
ts	57	56 4	1.8
rivals	10,532	10,417	1.1
pacity	12,809	13,019	-1.6
d Factor	82.2%	80.0%	2.8
	Kansai Int	ternational	Airport
iary	2020	2019	%Δ
hts	131	169	-22.5
vals	31,522	37,743	-16.5
als	-		•
	34.689	45.748	🖖 -24.2
icity	34,689	45,748	
acity I Factor	34,689 90.9%	45,748 82.5%	

441

108,910

118,170

92.2%

437

91,029

106,829

85.2%

0.9%

19.6%

10.6%

8.2%

Flights

Arrivals

Capacity

Load Factor

Source: State of Hawaii Visitor Information Program & Flightaware.com

Chubu International Airport

HAWAI'I TOURISM

YOY Comparison Breakdown by Airport

(2019 December YTD)

	2018		%∆								
6	675	↓	-1.3%						Novito In	tornational	Aireart
9	138,644		0.4%						Narita in	ternational	Airport
9	154,858	\sim	0.0%				YTD		2019	2018	%Δ
6	89.5%	_	0.5%				Flights		4,066	4,265	-4.7%
•	05.570		0.370	``		1	Arrivals		949,784	903,626 4	5.1%
							Capacity	y 1	,036,504	1,011,562	2.5%
							Load Fa	ctor	91.6%	89.3% [_]	2.6%
Int	ernationa	al Ai	rport				/	•	•	I	
	2018		· %Δ				/				
1	1,744		-8.6%		· /			H	laneda lı	nternationa	l Airport
1 3			-0.5%				YTD		2019	2018	%Δ
+	396,556	-					Flights		1,094	1,103 <	-0.8%
	469,130	· ·	-6.2%				Arrivals		274,659	274,222	 ♦ 0.2%
•	84.5%	\mathbf{T}	6.0%				Capacity	v	, 292,452	294,623	-0.7%
							Load Fa	-	93.9%	93.1%	0.9%
							Load I a		53.578	JJ.1/0	✓ 0.378
				19		Toky	o (HND & N	RT)			
				14	YTD	2019	2018	, %Δ			
					Flights	5,160	5,368	-3.9%			
						1 1					

	Chubu International Airport				
YTD	2019	2018		%∆	
Flights	666	675	₽	-1.3%	
Arrivals	139,259	138,644		0.4%	
Capacity	154,809	154,858	\mathbf{M}	0.0%	
Load Factor	90.0%	89.5%		0.5%	

	Kansai Int	ternationa	l Air	port	
YTD	2019 2018 %Δ				
Flights	1,594	1,744		-8.6%	
Arrivals	394,488	396,556	\geq	-0.5%	
Capacity	440,135	469,130	Ţ	-6.2%	
Load Factor	89.6%	84.5%	$\mathbf{\uparrow}$	6.0%	

	Toky	Tokyo (HND & NRT)					
YTD	2019	2018	%Δ				
Flights	5,160	5,368	↓ -3.9%				
Arrivals	1,224,443	1,177,848	1 4.0%				
Capacity	1,328,956	1,306,185	1.7%				
Load Factor	92.1%	90.2%	1 2.2%				

Source: State of Hawaii Visitor Information Program & Flightaware.com

AWAI'I TOURISM